

**SAFETY RECALL NOTICE**  
**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**  
**CAMPAIGN NO: 18E-076**

November 1, 2018

{Customer Info}

This notice is sent to you in accordance with the requirements of 49 CFR 577.13.

Freedman Seating Company (FSC) has determined that our GO-ES Foldaway Seat may have a defect which may increase the risk in occupant injury in the event of a vehicle collision. These seats may have been manufactured with a back frame weldment that is too narrow resulting in deformation of the seat back cushion dump mechanism which may cause it to malfunction. If this mechanism does malfunction the seat back cushion may not support the appropriate loading in the event of a front or rear vehicle collision.

During the operation of the seat and, specifically, in rotating the seat back cushion from the stowed to the upright, design use position there needs to be an audible click of the mechanism locking into position. In addition, the mechanism handle will rotate downwards. There may be some seats where the mechanism does not fully engage during this operation of the seat back cushion.

Upon receipt of this Recall Notice, FSC is requesting you provide notification of this Safety Recall of the subject seat to your Dealer and Customer/Owner.

To correct this condition, FSC will facilitate the inspection and any necessary repairs. An Inspection & Service Procedure is attached that provides instruction on how to inspect the seat and repair it if necessary. These documents can also be found here:

<https://www.freedmanseating.com/instructions/go-es-foldaway>

After seat inspection and a determination the seat is defective the customer shall complete the Recall Order Repair Form which can be downloaded at

<https://www.freedmanseating.com/instructions/go-es-foldaway> and email FSC Customer

Service ([partsdept@freedmanseating.com](mailto:partsdept@freedmanseating.com)) to order a Recall Parts Kit. To ensure the email is not mistakenly identified as spam the email subject line must include: GO-ES Foldaway Seat Recall. No repair parts will be sent unless the form is completely filled out. The expected time to complete the seat repair is 30 minutes per seat. FSC will reimburse the cost of repairs related to this recall including parts and labor. The reimbursement will be \$50.00/seat.

Upon completion of the recall repair work the Customer must file a claim with FSC Customer Service for reimbursement referencing FSC Recall #18E-076 on the claim.

FSC Recall Contact:

Terry Gogins or Anthony Lee or Anna Kurzawa

Customer Service Representative

Freedman Seating Company

4545 W Augusta Blvd

Chicago, IL 60465

800-443-4540

[Terry.gogins@freedmanseating.com](mailto:Terry.gogins@freedmanseating.com)

[Anthony.lee@freedmanseating.com](mailto:Anthony.lee@freedmanseating.com)

[Anna.kurzawa@freedmanseating.com](mailto:Anna.kurzawa@freedmanseating.com)

We have attached your sales order history of this seat. Our GO-ES Foldaway Seat was shipped to you on the dates indicated on the attachment.

Should you have any vehicle(s) in inventory that require recall repair work please make certain these vehicles are corrected prior to sale. FMVSS 577.13 states it is a violation of Federal law for a manufacturer/dealer to deliver a new motor vehicle covered by this notification under sale or lease until the defect is remedied.

If you have any questions pertaining to this recall, please call FSC Customer Service at 800-443-4540.

David Klopp

Director of Quality, Testing & Compliance

Freedman Seating Company

Office: 773-524-2440 x241

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